

SOCIAL MEDIA MODERATION POLICY

Comments submitted by members of the public must be directly related to the content of the postings made by FPB or relate to FPB's various businesses. Submission of comments by members of the public constitutes participation in a limited public forum. FPB employees maintaining and moderating the site shall allow comments that are topically related to the particular post being commented upon and thus within the purpose of the limited public forum.

FPB reviews comments/posts and will remove those that are not suitable to the topic being discussed or that contain content prohibited on official FPB sites. This includes but is not limited to: profane language or content, content that promotes, fosters, or perpetuates discrimination on the basis of race, creed, color, age, religion, gender, marital status, national origin, physical or mental disability, or any other protected status; sexual content or links to sexual content; solicitations of commerce; information that may tend to compromise the safety or security of the public or public systems; or content that violates a legal ownership interest of any other party. FPB reserves the right to review and remove any comment containing a hyperlink to content prohibited on FPB official sites. FPB guarantees neither the authenticity, accuracy, appropriateness nor security of any link, web site, or content linked thereto in any post.

Individual customer issues will be removed if posted. If you have a specific issue with your FPB service or need to report a service emergency (i.e. downed electric or broken water lines), please contact us at 352-4372 so that appropriate personnel may be notified and dispatched.